

# Keraflex Super

Premium, Extra Smooth, Large-and-Heavy-Tile Mortar with Polymer



## DESCRIPTION

*Keraflex® Super* is a highly versatile, non-sag/nonslump, large-and-heavy-tile mortar and thin-set mortar for tile and stone for installations on floors, walls and countertops. This polymer-modified mortar has a high content of a unique dry polymer, resulting in excellent adhesion to the substrate and tile, with enhanced resistance to freeze/thaw environments. This product features a very low emission of volatile organic compounds and includes an offset of greenhouse gas emissions. It is formulated with Easy Glide Technology™ for ease of application and with a consistency that allows adjustability when used with lippage control systems. *Keraflex Super* can also be used as a mortar over uncoupling, crack-isolation, sound-reduction and waterproofing membranes.

## CO<sub>2</sub> FULLY OFFSET PRODUCTS

*Keraflex Super* is part of the “CO<sub>2</sub> Fully Offset in the Entire Life Cycle” line of products. CO<sub>2</sub> emissions measured throughout the life cycle of products from the Zero line in 2023, using Life Cycle Assessment (LCA) methodology, verified and certified with EPDs, have been offset through the acquisition of third-party-certified carbon credits in support of renewable energy and forestry protection projects: A commitment to the planet, to people and to biodiversity. For more details on how emissions are calculated and on climate-mitigation projects that are financed through certified carbon credits, visit [www.mapei.com/us/sustainable-products](http://www.mapei.com/us/sustainable-products).

## FEATURES AND BENEFITS

- High-Transfer Technology™ for superior mortar-wetting properties
- Extra smooth, creamy consistency for ease of application
- Easy mixing, handling and troweling properties

- Highly resistant to extreme freeze/thaw conditions
- Ideal for lippage control systems applications
- Non-sag formula for large-format and heavy tile/stone in wall applications
- Nonslump formula for large-format and heavy tile/stone in floor applications
- For bond coats up to 1/2" (12 mm) in embedded thickness
- Approved for interior/exterior water immersion applications
- For water features, fountains and pools
- Polymer-enriched for high performance
- For use over plywood and a variety of membranes

## INDUSTRY STANDARDS AND APPROVALS

- ISO 13007: Classification C2TES1P1
- ANSI: Exceeds A118.4HET, A118.11 and A118.15HET requirements

## WHERE TO USE

- Interior/exterior residential and commercial installations on floors, walls and countertops in dry and wet areas
- Installation of most types and sizes of gauged porcelain tiles; most large and heavy tile and stone; all types of ceramic and porcelain tile, glass tile and Saltillo tile; and most marble, granite and natural stone

## LIMITATIONS

- Install only at temperatures between 40°F and 95°F (4°C and 35°C).
- Do not use for moisture-sensitive stone (green marble; some limestone and granite), agglomerate tiles, cultured marble or resin-backed tiles. Instead, use suitable epoxy or urethane adhesives. See the respective Technical Data Sheets for more information.
- Do not use over dimensionally unstable substrates such as hardwood flooring, oriented strand board (OSB), substrates containing asbestos, or metal. See the "Suitable Substrates" section below.
- To use directly over gypsum-based patching or leveling substrates, apply a suitable primer/sealer before use. See the technical bulletin "Tiling over gypsum" in the Tile & Stone Installation Systems section of MAPEI's Website.
- For installations of light-colored and translucent natural stone, a white mortar is recommended.
- Consult building code requirements for use on exterior commercial building facades.
- Installations of tile over nonporous surfaces, such as waterproofing membranes and existing tile, may require extended setting/curing times.
- Installation of dimensionally weak stone (such as limestone and travertine) is limited to thin-set applications only.
- For large-format glass tile, see the technical bulletin "Installing large-format, opaque glass tiles" in the Tile & Stone Installation Systems section of MAPEI's Website.
- Follow the glass tile manufacturer's recommendations regarding limitations and appropriate use.
- For translucent or clear glass tiles, *Adesilex™ P10 Mosaic & Glass Tile* bright white color is recommended.
- Do not use for glass tile with a decorative coating on the tile backing.

## SUITABLE SUBSTRATES

- Concrete (cured for at least 28 days)
- Masonry cement block, brick, cement mortar beds, render coats and leveling coats
- Cement backer units (CBUs) – see manufacturer’s installation guidelines
- Gypsum wallboard and plaster – interior walls in dry areas only (priming may be required)
- Plywood underlayments must be a Group 1 exterior-grade plywood CC-plugged or better, conforming to APA classification and U.S. Product Standard PS 1-95 or a “SELECT” or (SEL-TF) CANPLY classified exterior-grade plywood conforming to CSA-0121 standard for Douglas fir for direct-bond applications (interior, residential and light commercial floors and countertops in dry conditions only).
- Vinyl composition tile (VCT), vinyl and cutback residue (interior installations)
- Existing ceramic and porcelain tile, cement terrazzo, quarry tile and pavers (interior, dry or intermittent exposure to water conditions)
- MAPEI waterproofing, crack-isolation, sound-reduction and uncoupling membranes

Note that glass tile may not be suitable over some of the above substrates, such as plywood. Consult the TCNA and glass tile manufacturer regarding installation recommendations over these substrates or membranes.

## SURFACE PREPARATION

- All substrates should be structurally sound, stable, dry, clean and free of any substance or condition that may reduce or prevent proper adhesion.

See the “Surface preparation requirements” reference guide in the Tile & Stone Installation Systems section of MAPEI’s Website.

### Tile Council of North America (TCNA) Statement on Deflection Criteria

Floor systems, including the framing system and subfloor panels, over which tile will be installed should be in conformance with the IRC [International Residential Code] for residential applications, the IBC [International Building Code] for commercial applications, or applicable building codes.

Note: The owner should communicate in writing to the project design professional and general contractor the “intended use” of the tile installation, in order to enable the project design professional and general contractor to make necessary allowances for the expected live load, concentrated loads, impact loads, and dead loads including the weight of the tile and setting bed. The tile installer shall not be responsible for any floor framing or subfloor installation not compliant with applicable building codes, unless the tile installer or tile contractor designs and installs the floor framing or subfloor.

## MIXING

Before product use, take appropriate safety precautions. Refer to the Safety Data Sheet for details.

1. Pour clean, potable water into a clean mixing container.
2. a. For nonsag/nonslump applications: Use about 7.6 to 8.4 U.S. qts. (7.19 to 7.95 L) of water.  
b. For MAPEI membranes: Use about 8.4 to 9.3 U.S. qts. (7.95 to 8.80 L) of water.
3. Gradually add 44 lbs. (20 kg) of powder while slowly mixing.

4. Use a low-speed mixing drill (at about 300 rpm), with an angled cross-blade mixer or spiral mixer. Mix thoroughly until the mixture becomes a smooth, homogenous, lump-free paste. Avoid prolonged mixing.
5. Let mixture stand (“slake”) for 5 minutes.
6. Remix.
7. If the mixture becomes heavy or stiff, remix it without adding more liquid.

## PRODUCT APPLICATION

If installing glass tile, consult specifications by the manufacturer to verify the suitability of *Keraflex Super* for specific installations and installation procedures.

1. Choose a notched trowel (see the “Approximate Coverage” chart below) with sufficient depth to achieve more than 80% mortar contact to both the tile and substrate for all interior applications, and more than 95% for exterior, commercial floor and wet applications. It may be necessary to back-butter the tile in order to meet these requirements. Glass-tile installations require 100% continuous coverage. (Refer to ANSI A108.5 specifications and TCNA or TTMAC guidelines.)
2. With pressure, apply a coat by using the trowel’s flat side to key mortar into the substrate.
3. Apply additional mortar, combing it in a single direction with the trowel’s notched side. For glass tile and mosaics, knock down the trowel ridges to ensure that they do not show through tiles.
4. Spread only as much mortar as can be tiled before the product skins over. Open time can vary with jobsite conditions.
5. Place tiles firmly into the wet mortar. Push the tiles back and forth in a direction perpendicular to trowel lines, to collapse the mortar ridges and to help achieve maximum coverage. Ensure proper contact between the mortar, tile and substrate by periodically lifting a few tiles to check for acceptable coverage.
6. For glass tile, follow immediately with a proper beating-in of the tiles to flatten ridges or notches. For the installation of sheet-mounted glass and marble mosaics, after using light pressure to establish contact with the fresh mortar, lightly tap the tile with a rubber-faced beating block and mallet.
7. Remove excess mortar from the joint areas so that at least 2/3 of the tile depth is available for grouting (see ANSI A108.10 guidelines). Remove all mortar from the surface of glass tiles.

## EXPANSION AND CONTROL JOINTS

- Provide for expansion and control joints as specified per TCNA Method EJ171, or TTMAC Specification Guide 09 30 00, Detail 301MJ. Do not cover any expansion joints with mortar.
- When necessary, cut tiles along both edges of the expansion joints. Do not allow tile and mortar to overlap the joints.
- Protect tilework with metal strips (edge metal) along both edges of structural building expansion joints.
- Install the specified compressible backer rod and sealant into all expansion and control joints.
- Glass tiles exhibit more dimensional change due to temperature fluctuations than do ceramic or porcelain tiles. Joint spacing recommendations in EJ171 (301MJ) give a range for interior and exterior applications. For glass-tile installations, add additional movement joints in order to reduce stresses.

## CLEANUP

- Clean tools and tile with water while the mortar is fresh.

## PROTECTION

- Do not disturb the installation, allow light traffic or grout any tiles for at least 24 to 48 hours.
- Protect the installation from general traffic for at least 72 hours, and from heavy traffic for at least 7 days.
- Protect the installation from rain for 72 hours, and from freezing for 21 days.
- Cure for 28 days before water immersion.
- All glass installations benefit from extended curing times before grouting or permitting foot traffic.
- After being grouted, glass tiles require at least 21 days of curing time before submersion in water.

### ISO 13007 Classification

Classification Code	Classification Requirement
<b>C2 (cementitious, improved adhesive)</b>	≥ 145 psi (1 MPa) after standard aging, heat aging, water immersion and freeze/thaw cycles
<b>T (vertical slip resistance)</b>	≤ 0.019" (0.5 mm)
<b>E (extended open time)</b>	≥ 72.5 psi (0.5 MPa) after 30 minutes
<b>S1 (normal deformation of mortar)</b>	≥ 0.1" (2.5 mm)
<b>P1 (normal adhesion to plywood)</b>	≥ 72.5 psi (0.5 MPa)

### ANSI Specification\*

Test Method	Specification Standard	Test Results
ANSI A118.11 – shear strength, quarry tile to plywood	> 150 psi (1.03 MPa)	200 to 275 psi (1.38 to 1.90 MPa)
ANSI A118.15H – mortar for large and heavy tile	ASTM C627 Robinson Floor Test Lippage change < 1/64" (0.4 mm)	Pass
ANSI A118.15T – sag on vertical surfaces	≤ 0.02" (0.5 mm) at 20 minutes	Pass
ANSI A118.15E – extended open time	≥ 72.5 psi (0.5 MPa) at 30 minutes	Pass
ANSI A118.15 – shear strength, impervious ceramic (porcelain) mosaics	> 400 psi (2.76 MPa) at 28 days	425 to 550 psi (2.93 to 3.79 MPa)
ANSI A118.15 – shear strength, glazed wall tile	> 450 psi (3.10 MPa) at 7 days	450 to 550 psi (3.10 to 3.79 MPa)
ANSI A118.15 – shear strength, quarry tile to quarry tile	> 150 psi (1.03 MPa) at 28 days	400 to 550 psi (2.76 to 3.79 MPa)

\*Anything that meets A118.15 by definition exceeds A118.4.

## Shelf Life and Application Properties

before mixing

<b>Shelf life</b>	1 year when stored in original, unopened packaging at 73°F (23°C) and 50% relative humidity
<b>Colors</b>	Gray; white

## Application Properties

at 73°F (23°C) and 50% relative humidity

<b>Open time**</b>	30 to 50 minutes
<b>Pot life**</b>	4 hours
<b>Time before grouting (walls)**</b>	8 to 16 hours
<b>Time before grouting (floors)**</b>	24 hours
<b>VOCs (Rule #1168 of California's SCAQMD)</b>	0 g per L
<b>Application temperature range</b>	40°F and 95°F (4°C and 35°C)
<b>Embedded thickness range</b>	3/32" to 1/2" (2.5 to 12 mm)

\*\* Cold temperature or high humidity may alter these properties.

## Packaging

<b>Size and Color</b>
Bag: 44 lbs. (20 kg), gray
Bag: 44 lbs. (20 kg), white

## Approximate Coverage\*\*\*

per 44 lbs. (20 kg)

Typical Trowel	Coverage
1/4" x 1/4" x 1/4" (6 x 6 x 6 mm), square-notch	100 to 115 sq. ft. (9.29 to 10.7 m <sup>2</sup> )
1/4" x 3/8" x 1/4" (6 x 10 x 6 mm), square-notch	74 to 83 sq. ft. (6.88 to 7.71 m <sup>2</sup> )
1/2" x 1/2" x 1/2" (12 x 12 x 12 mm), square-notch	50 to 58 sq. ft. (4.65 to 5.39 m <sup>2</sup> )
1/8" x 3/16" x 1/8" (3 x 4.5 x 3 mm), U-notch	125 to 150 sq. ft. (11.6 to 13.9 m <sup>2</sup> )
3/4" x 9/16" x 3/8" (19 x 14 x 10 mm), U-notch	34 to 38 sq. ft. (3.16 to 3.53 m <sup>2</sup> )

\*\*\* Trowel dimensions are width/depth/space. Actual coverage will vary according to substrate profile and tile type.

## RELATED DOCUMENTS

- Reference guide: “Surface preparation requirements” for tile and stone installation systems<sup>†</sup>
- Technical bulletin: “Tiling over gypsum”<sup>†</sup>
- Technical bulletin: “Installing large-format, opaque glass tiles”<sup>†</sup>

<sup>†</sup>At [www.mapei.com](http://www.mapei.com)

## ADDITIONAL INFORMATION

Refer to the SDS for specific data related to health and safety as well as product handling.

For information on MAPEI’s commitment to sustainability and transparency, as well as how MAPEI products may contribute to green building standards and certification systems, contact [sustainability\\_USA@mapei.com](mailto:sustainability_USA@mapei.com) (USA) or [sustainability-durabilite@mapei.com](mailto:sustainability-durabilite@mapei.com) (Canada).

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For the most current product data and BEST-BACKED<sup>SM</sup> warranty information,  
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