Scope & context of Mapei UK Integrated Management System (IMS)

"Product development, production, sales, technical service and specification of adhesives, mortars and chemical products for building and industrial applications. Sales and technical services of bituminous, PVC/ TPO waterproofing membranes & insulating systems."

The Integrated Management System covers multiple sites for Mapei UK servicing UK and Ireland

TECHNOLOGY

Q | E | OH&S | S | SA

International Research
Research Institutes
Universities
External Test Authorities
Architects and Engineers
Industry Trade Associations
Technical Centres

LEGAL & AUTHORITIES

Q | E | OH&S | S | SA

Health and Safety Executive
Environment Agency
Employers Federation
Product Law
Product Patents
Dudley Metropolitan Borough Council

COMPETITION

QIS

Local Direct Competition
National Direct Competition
International Competition
Competition for the same Material Resources
Competition for the same Human Resources
Competition for same Financial Resources

MARKETING

QIS

Global Market trends
European Market
UK Market Data
Exhibitions and Trade Fairs

MAPEI UK INTERNAL FACTORS

Q | E | OH&S | S | SA

Process KPI's
Company Objectives
Internal Communications
Management Reviews
H&S Risk Assessments
Environmental Aspects
PUWER /CE/ DSEAR Compliance

CULTURAL

Q | OH&S | S | SA

Social Accountability
Ethnic Groups
Disabled and Disadvantaged
Religions
Public Institutions

SUPPLY CHAIN

Q | E | OH&S | S | SA

Strategic Raw Materials Suppliers
Other Raw Material Suppliers
Service Providers
Employment Agencies
Key Sub-Contractors

SOCIAL

OH&S | SA

Health Care Providers
Local Hospitals
Pension Plans and Providers
General Public
Family and Dependents

FINANCE / ECONOMIC

Q|E|OH&S|S|SA

Shareholders
Stakeholders
Banks
Accountants
Auditors
Currency Market
HMRC

KEY

Q - Quality

E - Environmental

OH&S - Occupational Health and Safety

S - Sustainability

SA - Social Accountability





