# Mapei (UK) Scope & Boundaries

"Our management system addresses and supports our wider strategies for the Product Development, Production, Sales, Technical Service and Specification of Adhesives, Mortars and Chemical Products for Building and Industrial Application, Trading of building materials, as well as Sales and technical services of bituminous, PVC/TPO waterproofing membranes & insulating systems.

The Integrated Management System covers multiple sites for Mapei (UK) servicing UK and Ireland."

### **TECHNOLOGY**

Q|E|OH&S|S|SA

International Research
Research Institutes
Universities
External Test Authorities
Architects and Engineers
Industry Trade Associations
Technical Centres

#### **LEGAL & AUTHORITIES**

Q|E|OH&S|S|SA

Health and Safety Executive
Environment Agency
Employers Federation
Product Law
Product Patents

Dudley Metropolitan Borough Council

#### **COMPETITION**

QIS

Local Direct Competition

National Direct Competition

International Competition

Competition for the same Material Resources

Competition for the same Human Resources

Competition for same Financial Resources

# **MARKETING**

Q|S

Global Market Trends
European Market
UK Market Data
Exhibitions and Trade Fairs

# MAPEI UK INTERNAL FACTORS

Q|E|OH&S|S|SA

Process KPI's
Company Objectives
Internal Communications
Management Reviews
H&S Risk Assessments
Environmental Aspects
PUWER / CE / DSEAR Compliance

# **CULTURAL**

Q|OH&S|S|SA

Social Accountability
Ethnic Groups
Disabled and Disadvantaged
Religions
Public Institutions

# KEY

**Q** - Quality

**E** - Environmental

**OH&S -** Occupational Health and Safety

**Q** - Quality

**Q** - Quality

## **SUPPLY CHAIN**

Q|E|OH&S|S|SA

Strategic Raw Materials Suppliers
Other Raw Material Suppliers
Service Providers
Employment Agencies
Key Sub-Contractors

## **SOCIAL**

OH&S | SA

Health Care Providers

Local Hospitals

Pension Plans and Providers

General Public

Family and Dependants

## **FINANCE / ECONOMIC**

Q|E|OH&S|S|SA

Shareholders
Stakeholders
Banks
Accountants
Auditors
Currency Market
HMRC



