ULTRACARE SYSTEM
Products for cleaning, maintaining and protecting surfaces
# ULTRACARE SYSTEM

Products for cleaning, maintaining and protecting surfaces

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Story of Mapei</td>
<td>2</td>
</tr>
<tr>
<td>Mapei: Research and Innovation</td>
<td>3</td>
</tr>
<tr>
<td>UltraCare System</td>
<td>4</td>
</tr>
<tr>
<td><strong>Cleaners</strong></td>
<td></td>
</tr>
<tr>
<td>UltraCare Multicleaner</td>
<td>6</td>
</tr>
<tr>
<td>UltraCare Multicleaner Spray</td>
<td>6</td>
</tr>
<tr>
<td>UltraCare HD Cleaner</td>
<td>7</td>
</tr>
<tr>
<td>UltraCare Keranet</td>
<td>7</td>
</tr>
<tr>
<td>UltraCare Keranet Easy</td>
<td>8</td>
</tr>
<tr>
<td>UltraCare Acid Cleaner</td>
<td>8</td>
</tr>
<tr>
<td>UltraCare Keranet Easy</td>
<td>8</td>
</tr>
<tr>
<td>UltraCare Acid Cleaner</td>
<td>8</td>
</tr>
<tr>
<td>UltraCare Keranet Easy</td>
<td>8</td>
</tr>
<tr>
<td>UltraCare Acid Cleaner</td>
<td>8</td>
</tr>
<tr>
<td>UltraCare Keranet Easy</td>
<td>8</td>
</tr>
<tr>
<td>UltraCare Acid Cleaner</td>
<td>8</td>
</tr>
<tr>
<td>UltraCare Keranet Easy</td>
<td>8</td>
</tr>
<tr>
<td>UltraCare Epoxy Off Gel</td>
<td>9</td>
</tr>
<tr>
<td>UltraCare Mould Remover</td>
<td>9</td>
</tr>
<tr>
<td>UltraCare Grout Cleaner</td>
<td>10</td>
</tr>
<tr>
<td>UltraCare Grout Cleaner</td>
<td>10</td>
</tr>
<tr>
<td>Selection Chart</td>
<td>12</td>
</tr>
<tr>
<td><strong>Protectors</strong></td>
<td></td>
</tr>
<tr>
<td>UltraCare Intensifier W</td>
<td>14</td>
</tr>
<tr>
<td>UltraCare Intensifier S</td>
<td>14</td>
</tr>
<tr>
<td>UltraCare Stain Protector S</td>
<td>15</td>
</tr>
<tr>
<td>UltraCare Stain Protector W</td>
<td>15</td>
</tr>
<tr>
<td>UltraCare Grout Release</td>
<td>16</td>
</tr>
<tr>
<td>UltraCare Grout Protector</td>
<td>16</td>
</tr>
<tr>
<td>UltraCare Stain Protector W Plus</td>
<td>17</td>
</tr>
<tr>
<td>UltraCare Anti-Mould Protector</td>
<td>17</td>
</tr>
<tr>
<td>Selection Chart</td>
<td>18</td>
</tr>
<tr>
<td><strong>Complementary Products</strong></td>
<td></td>
</tr>
<tr>
<td>Fuga Fresca Grout Refresh</td>
<td>20</td>
</tr>
<tr>
<td>UltraCare Smooth Silicone</td>
<td>20</td>
</tr>
</tbody>
</table>
The Story of Mapei

Ours is a great Italian story which begins on the outskirts of Milan with Rodolfo Squinzi, the company’s founder, who began producing Auxiliary Materials for the Building Industry (MAPEI in Italian stands for “Materiali Ausiliari Per l’Edilizia e l’Industria”). It was his idea to focus on a niche market of the sector, adhesives for floor and wall coverings, and was the first step on the road to success. In the 60’s, as the Italian ceramics market exploded, Mapei was ready to seize the opportunity by offering a range of products that made the laying of ceramic tiles easier and safer by replacing traditional cementitious mortar. Those years were crucial for Mapei to understand the value of Research, which quickly became one of the main drivers behind the company’s development. Mapei started producing new types of adhesives, but also sealants, special mortars, waterproofing products and admixtures for concrete.

Mapei started operating in 1937 with its founder Rodolfo Squinzi (the second from the right in the group photo) and 7 employees.

Mapei: Research & Innovation

Mapei is now one of the world’s leading manufacturers of chemical products for the building industry and has contributed to the construction of some of the most important architectural and infrastructural works worldwide. The ability to offer the best and most innovative solutions, to help design and construct according to eco-sustainable principles, is a fundamental commitment for Mapei. This requires a sense of responsibility and the ability to make solid choices in order to supply designers, contractors, workers and clients with products which are safe, reliable, durable over the years and which have the lowest impact possible on the environment. Mapei makes a substantial contribution to the concept of “green” building by formulating products made from innovative, recycled and ultra-lightweight raw materials, specifically developed to reduce energy consumption and to have very low emission levels of volatile organic compounds.

Research and Innovation have always been the drivers behind Mapei’s growth and Mapei has always channelled significant investments into Research and Development. The primary objective of Mapei’s research is to provide users with innovative and, above all, safe, sustainable and lasting solutions to improve all aspects of site work, including the most complex and difficult ones. For Mapei it is not possible to stop innovating: it would mean stopping a growth process that is an integral part of our corporate vision.
Mapei is pleased to introduce the UltraCare system. These products are already well established in the North American market. UltraCare provides solutions for cleaning and installation situations that we come across in construction every day. The new UltraCare product line, fully complements our historical Mapei traditional lines, from new installations in commercial or domestic environments, restoration of existing floors through to the need to clean and maintain healthy surfaces; the range offers a complete range of versatile, reliable and innovative products. Our wide experience and the quality of our products mean we will always be a trusted partner that can meet all the requirements of a constantly evolving market in terms of surface materials, textures and finishes. The UltraCare range offers the perfect solution.

FOR MORE INFO
UltraCare Multicleaner

**DESCRIPTION**
A concentrated neutral cleaner suitable for the everyday cleaning of both treated and untreated surfaces.

When used in different dilutions it is suitable for gently cleaning surfaces such as porcelain and ceramic tiles, stone and concrete, in an efficient and delicate way. For acid sensitive products, such as polished natural stone, it is also the solution for removing cementitious residues after grouting.

**MAIN FEATURES**

**KEY POINTS**
- Highly concentrated (to be diluted)
- Dries without streaks
- Suitable for treated and untreated surfaces

**YIELD**
Up to 1500 m² (with a dilution 1:200)

**PACKAGING**
1 l and 5 l

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UltraCare Multicleaner Spray

**DESCRIPTION**
A ready to use cleaning spray that makes cleaning quick and easy.

Suitable for use on many surfaces, it is designed to safely clean surfaces that have been treated with a protective product. Just spray and wipe clean without compromising the protective treatment. It is truly multi-purpose as it can be used on many areas of the home and workplace.

**MAIN FEATURES**

**KEY POINTS**
- Easy ready to use cleaning product
- Perfect for glass, mirrors and mosaics
- Dries without leaving streaks

**YIELD**
Depending on level of dirt and type of surface

**PACKAGING**
750 ml

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UltraCare Keranet

**DESCRIPTION**
An effective alkaline cleaner that will remove stubborn organic dirt and grease from many surfaces to deep clean and prepare surfaces for restoration or re-treatment.

Dilution can be altered depending on the task being undertaken.

**MAIN FEATURES**

**KEY POINTS**
- Highly effective degreaser
- Highly efficient deep cleaner for extra-ordinary maintenance
- Perfect to clean surfaces for tile-on-tile installations
- Can be used to remove water based metalized waxes

**YIELD**
Over 200 m² depending on dilution, level of dirt and type of surface

**PACKAGING**
1 l and 5 l

---

UltraCare HD Cleaner

**DESCRIPTION**
An effective alkaline cleaner that will remove stubborn organic dirt and grease from many surfaces to deep clean and prepare surfaces for restoration or re-treatment.

Dilution can be altered depending on the task being undertaken.

**MAIN FEATURES**

**KEY POINTS**
- Highly effective degreaser
- Highly efficient deep cleaner for extra-ordinary maintenance
- Perfect to clean surfaces for tile-on-tile installations
- Can be used to remove water based metalized waxes

**YIELD**
Over 200 m² depending on dilution, level of dirt and type of surface

**PACKAGING**
1 l and 5 l

---

UltraCare HD Cleaner

**DESCRIPTION**
An effective alkaline cleaner that will remove stubborn organic dirt and grease from many surfaces to deep clean and prepare surfaces for restoration or re-treatment.

Dilution can be altered depending on the task being undertaken.

**MAIN FEATURES**

**KEY POINTS**
- Highly effective degreaser
- Highly efficient deep cleaner for extra-ordinary maintenance
- Perfect to clean surfaces for tile-on-tile installations
- Can be used to remove water based metalized waxes

**YIELD**
Over 200 m² depending on dilution, level of dirt and type of surface

**PACKAGING**
1 l and 5 l

---

UltraCare Keranet

**DESCRIPTION**
A concentrated acid cleaner suitable for use on porcelain, ceramic and all acid resistant surfaces.

It is very effective at removing cementitious residues that may remain on the surface after grouting.

It is a buffered acid solution that does not emit fumes, making it safe for both the applicator and the environment.

**MAIN FEATURES**

**KEY POINTS**
- Highly effective at removing cementitious grout residues and installation dirt
- Dilution with water can be altered according to the level of contamination to be removed (approximately 1:5 – 1:10 – 1 part of ULTRACARE KERANET with 5, 10 parts of water)
- Suitable for use on all acid resistant materials
- Suitable for wet vac use

**YIELD**
Depending on dilution, level of dirt and type of surface

**PACKAGING**
1 l and 5 l
### UltraCare Keranet Easy

**DESCRIPTION**
A ready to use acid based cleaner suitable for use very soon after grouting with cementitious grout. It is suitable for use on porcelian, ceramic and all acid resistant surfaces, it makes removal of any grout residues at the point of grouting quick and easy. Simply spray onto the surface once the grout has started to cure, wait 1-2 minutes and then rinse thoroughly with clean water.

**MAIN FEATURES**
- 1-2 minutes
- YIELD Depending on level of residues/dirt and type of surface

**KEY POINTS**
- Perfect when installing large format tiles to avoid picture framing
- Can be used on the back side of tiles to remove any contamination
- Can also be used the day after grouting to remove any light traces of remaining cementitious residues

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### UltraCare Acid Cleaner

**DESCRIPTION**
A concentrated acid cleaner that is suitable for use on porcelain, ceramic and all acid resistant surfaces.

Perfect for removing cementitious grout residues that may be left behind after grouting. It can be used in different dilutions and as it also contains a detergent this is a truly multi-purpose cleaner.

**MAIN FEATURES**
- Highly effective at removing cementitious grout residues from porcelain, ceramic and acid resistant surfaces
- Does not emit fumes
- Removes lime-scale, rust and efflorescence
- Dilute 1:5 - 1:10
- Suitable for wet vac use

**KEY POINTS**
- Ideal for cleaning at point of installation
- Suitable for porcelain, ceramics and glass mosaics
- Quick and easy application

**PACKAGING**
1l and 5l

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### UltraCare Kerapoxy Cleaner

**DESCRIPTION**
A ready to use product that easily removes any remaining epoxy residues after grouting. It is suitable for use on ceramic and glass including mosaics.

**MAIN FEATURES**

**PACKAGING**
750 ml and 5l

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### UltraCare Epoxy Off Gel

**DESCRIPTION**
A very effective high viscosity solution that makes the removal of any epoxy residues a simple process.

Particularly good when working on vertical surfaces as the gel stays in contact with the surface and softens the residues.

**MAIN FEATURES**

**PACKAGING**
1l

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### UltraCare Mould Remover

**DESCRIPTION**  
High penetration cleaner for mould removal, with immediate effect.  
Innovative formulation to be used for treating surfaces deteriorated by moulds and algae. It quickly removes moulds and hygienically cleans stone surfaces, stone, render (including painted render), cement, terracotta, grouts, ceramic, glass and brick.

**YIELD**  
Up to 15 m² of surface (one coat) depending on absorbency level and

**PACKAGING**  
750 ml

**MAIN FEATURES**

**KEY POINTS**
- It hygienically cleans stone surfaces, stone, render (including painted render), cement, terracotta, grouts, ceramic, glass and brick
- It quickly removes moulds
- Quick and simple application

### UltraCare Grout Cleaner

**DESCRIPTION**  
Ready to use concentrated cleaner, suitable for use on cementitious and epoxy grouts.  
High performing concentrated alkaline cleaning detergent for cleaning grouts on both walls and floors, both interior and exterior. Suitable for use on all installations of porcelain tiles, ceramics, terracotta, brick, glass mosaics, engineered and natural stone, encaustic tiles, provided that the surface is not polished and has not been treated with a wax.

**YIELD**  
Over 800 linear metres of surface depending on type of surface, level of dirt and size of the grouts

**PACKAGING**  
750 ml

**MAIN FEATURES**

**KEY POINTS**
- Efficient and deep cleaning both on epoxy and cementitious grouts
- Suitable for applications in interior and exterior
## Selection chart

<table>
<thead>
<tr>
<th>SUBSTRATE (internal and external)</th>
<th>UltraCare Multicleaner*</th>
<th>UltraCare HD Cleaner*</th>
<th>UltraCare Multicleaner Spray</th>
<th>UltraCare Keranet*</th>
<th>UltraCare Keranet Easy</th>
<th>UltraCare Acid Cleaner*</th>
<th>UltraCare Kerapoxy Cleaner</th>
<th>UltraCare Epoxy Off Gel</th>
<th>UltraCare Mould Remover</th>
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Considering the large variety of available materials, please make a preliminary test in an inconspicuous area in case of any doubts. This advice is based upon our best knowledge however please always follow the recommendations of the tile producer. If in any doubt please refer to Mapei Technical Services or undertake a preliminary test.

For any substrates not included in the Selection Chart, please contact Mapei Technical Services.

*UltraCare Keranet, UltraCare Acid Cleaner, UltraCare HD Cleaner and UltraCare Multicleaner are concentrated products to be diluted before use. Please refer to the specific technical data sheets or contact our Technical Services for more information about the correct dilution and use.

† Only suitable for internal use - due to its coefficient of thermal expansion.
UltraCare Intensifier W

**DESCRIPTION**
Water-based impregnator with high penetration capacity and protection and enhancing effect.

Enhances the colour of unpolished natural stone with high to medium porosity. Also suitable for terracotta, terrazzo, marble-chip tiles, cementine tiles and engineered stone giving the surface a bright finish.

**MAIN FEATURES**
- Very low emissions of VOC
- Enhances the colour of natural stone with medium-high absorbency
- Ready to use: interior and exterior/UV stable
- Suitable for application on slightly damp surfaces
- Provides a gloss effect finish to the stones surface.

**YIELD**
Up to 30 m² (one coat) depending on absorbency and surface finish

**PACKAGING**
1l

**KEY POINTS**
- Very low emissions of VOC
- Enhances the colour of natural stone with high to medium porosity.
- Also suitable for terracotta, terrazzo, marble-chip tiles, cementine tiles and engineered stone.
- Provides a bright finish.

UltraCare Intensifier S

**DESCRIPTION**
High performing solvent-based impregnator, for a colour enhancing and protective effect.

It is an innovative, solvent-based formulation used to preserve and enhance the colour of natural stone with low absorbency and for polished terrazzo and cement based agglomerates. Its particular solvent-based formulation helps it to absorb into the material, even those which are particularly compact or have a polished finish.

**MAIN FEATURES**
- Very low emissions of VOC
- Enhances the colour of natural stone with medium-high absorbency
- Ready to use: interior and exterior/UV stable
- Suitable for application on slightly damp surfaces
- Provides a gloss effect finish to the stones surface.

**YIELD**
Up to 50 m² (one coat) depending on absorbency and surface finish

**PACKAGING**
1l

**KEY POINTS**
- Very low emissions of VOC
- Enhances the colour of natural stone with medium-high absorbency
- Ready to use: interior and exterior/UV stable
- Suitable for application on slightly damp surfaces
- Provides a gloss effect finish to the stones surface.

UltraCare Stain Protector S

**DESCRIPTION**
Solvent-based impregnator for stain-resistant protection with a natural effect.

The product reduces the amount of water, oil and grease absorbed by the surfaces, making them easier to maintain and clean. The product can be used for stain-resistant treatment on natural stone with low absorbency as well as terrazzo and agglomerates.

**MAIN FEATURES**
- Gives good protection from water and oils without affecting the aesthetic finish of surfaces.
- It does not create a film on the surface and does not affect the original colour and breathability of the material. UV stable.
- Dries quickly, easy to apply.

**YIELD**
Up to 30 m² (one coat) depending on absorbency and surface finish

**PACKAGING**
1l

**KEY POINTS**
- Gives good protection from water and oils without affecting the aesthetic finish of surfaces.
- It does not create a film on the surface and does not affect the original colour and breathability of the material. UV stable.
- Dries quickly, easy to apply.

UltraCare Stain Protector W

**DESCRIPTION**
Water-based impregnator providing stain-resistant protection with a natural effect. Suitable for unpolished surfaces.

The product reduces the amount of water, oil and grease absorbed by the surfaces, making them easier to maintain and clean. It is suitable for use on food contact surfaces and can be applied for stain-resistant treatment on terracotta, bricks, natural stone, marble, unpolished terrazzo and agglomerates, in interior and exterior.

**MAIN FEATURES**
- Very low emissions of VOC
- Gives good protection from water and oils without affecting the aesthetic finish of surfaces.
- Suitable for interior and exterior use, including on slightly damp surfaces.
- Dries quickly, easy to apply.

**YIELD**
Up to 10-20 m² (one coat) depending on absorbency and surface finish

**PACKAGING**
1l

**KEY POINTS**
- Very low emissions of VOC
- Gives good protection from water and oils without affecting the aesthetic finish of surfaces.
- Suitable for interior and exterior use, including on slightly damp surfaces.
- Dries quickly, easy to apply.
UltraCare Grout Release

DESCRIPTION
Water-based product for the pre-grouting protection of porous surfaces.

This product works as a stain-resistant protector specific for polished porcelain tiles and porous materials. It is used as pre-grouting treatment for cementitious grouts to reduce the risk of staining and make cleaning operations easier.

MAIN FEATURES
- Water-based product for the pre-grouting protection of porous surfaces.
- This product works as a stain-resistant protector specific for polished porcelain tiles and porous materials. It is used as pre-grouting treatment for cementitious grouts to reduce the risk of staining and make cleaning operations easier.

KEY POINTS
- Very low emissions of VOC
- Suitable when using cementitious grouts.
- Ready to use, easy to apply.
- Reduces the risk of halos or “picture-framing” effect.
- Particularly suitable for grouting large format tiles.
- Ideal for porcelain, polished porcelain tiles, terracotta, natural and engineered stone.

YIELD
Up to 40 m² (one coat) depending on absorbency and surface finish

PACKAGING
1 l

UltraCare Grout Protector

DESCRIPTION
Water-based product for the protection of cementitious grouts.

Provides breathable stain-resistant protection to grouted surfaces and it is periodically renewable (according to use and exposure). Suitable for application onto cementitious grout. Treated surfaces are suitable for food contact.

MAIN FEATURES
- Water-based impregnator providing stain-resistant protection.
- Suitable for all natural stone and polished porcelain.
- It reduces the amount of water, oil and grease absorbed by the surfaces, making them easier to maintain and clean. Suitable for all finishes of natural stone, polished porcelain, terracotta, bricks, terrazzo and agglomerates.

KEY POINTS
- Very low emissions of VOC
- Provides protection from water and oils without affecting the aesthetic finish of surfaces, including polished porcelain and natural stone.
- Does not form a film on the surface, does not alter its colour or its breathability. UV stable.
- Suitable for application on food contact areas. Interior and exterior application.

YIELD
Up to 30 m² (one coat) depending on absorbency and surface finish

PACKAGING
750 ml

UltraCare Stain Protector W Plus

DESCRIPTION
Water-based impregnator providing stain-resistant protection. Suitable for all natural stone and polished porcelain.

It reduces the amount of water, oil and grease absorbed by the surfaces, making them easier to maintain and clean. Suitable for all finishes of natural stone, polished porcelain, terracotta, bricks, terrazzo and agglomerates.

MAIN FEATURES
- Very low emissions of VOC
- Provides protection from water and oils without affecting the aesthetic finish of surfaces, including polished porcelain and natural stone.
- Does not form a film on the surface, does not alter its colour or its breathability. UV stable.
- Suitable for application on food contact areas. Interior and exterior application.

KEY POINTS
- Very low emissions of VOC
- Provides protection from water and oils without affecting the aesthetic finish of surfaces, including polished porcelain and natural stone.
- Does not form a film on the surface, does not alter its colour or its breathability. UV stable.
- Suitable for application on food contact areas. Interior and exterior application.

YIELD
Up to 40 m² (one coat) depending on absorbency and surface finish

PACKAGING
1 l

UltraCare Anti-Mould Protector

DESCRIPTION
High performing water-based treatment to slow down the reformation of mould, after having been cleaned with UltraCare Mould Remover.

Innovative, colourless water-based formulation for protecting stone, render (including painted render), cement, terracotta, grouts, ceramic and brick from the formation of moulds. Grants efficient and durable colourless protection against the formation of moulds and prevents the risk of unpleasant staining.

MAIN FEATURES
- Suitable for stone, render (including painted render), cement, terracotta, grouts, ceramic and brick.
- Grants efficient and durable colourless protection against the formation of moulds.
- For wall application, both in interior and exterior.

KEY POINTS
- Suitable for stone, render (including painted render), cement, terracotta, grouts, ceramic and brick.
- Grants efficient and durable colourless protection against the formation of moulds.
- For wall application, both in interior and exterior.

YIELD
up to 30 m² of surface (one coat) depending on absorbency level and surface finish

PACKAGING
750 ml
## Selection chart

<table>
<thead>
<tr>
<th>Substrate (internal and external)</th>
<th>UltraCare Intensifier W</th>
<th>UltraCare Intensifier S</th>
<th>UltraCare Grout Protector</th>
<th>UltraCare Grout Release</th>
<th>UltraCare Stain Protector W Plus</th>
<th>UltraCare Stain Protector S</th>
<th>UltraCare Stain Protector W</th>
<th>UltraCare Anti-Mould Protector</th>
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</thead>
<tbody>
<tr>
<td>Porcelain (textured)</td>
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<td>Porcelain (polished)</td>
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<td>Glass Mosaics</td>
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<td>Cementitious Grout</td>
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<td>Terracotta</td>
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<td>Agglomerate (resin based)*</td>
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<td>Agglomerates (cement based)</td>
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<td>Polished Terrazzo</td>
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<td>Unpolished Terrazzo</td>
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<td>Render and painted render (after preliminary tests)</td>
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<td>Cement surfaces (after preliminary tests)</td>
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- **Compatible**
- **Refer to Mapei Technical Services for advice**
**UltraCare Fuga Fresca**

**Grout Refresh**

**DESCRIPTION**
Polymeric paint to refresh the colour of cementitious grouts.

For use on cementitious grout joints. It can be used to eliminate irregularities in the colour of grout-joints or to refresh the colour. Also reduces the water absorption of the grout joint, thanks to its special characteristics.

**MAIN FEATURES**
- Quick and easy application: shake well before use.
- Excellent covering effect.
- Protects joints and makes routine cleaning easier.
- Available in 40 colours from the MAPEI coloured grouts range.
- Interior use only.

**YIELD**
Varies depending on the volume and size of joints

**PACKAGING**
160 g (1 kg drum for 10 selected colours)

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**UltraCare Smooth Silicone**

**DESCRIPTION**
Smoothing product for finishing sealants during application

Water-based, biodegradable and innovative formulation, suitable for all types of sealants (acetic, neutral, polyurethane etc.). It facilitates the finishing of the sealant after its application and contributes in creating smooth, compact surfaces without hollows and helps to reduce accumulation of dirt, therefore reducing the future formation of mould.

**MAIN FEATURES**
- Suitable for most of the surfaces commonly used in the building industry.
- Is formulated to be compatible with the mould resistant technology found within the Mapei Silicone
- Does not leave residues.
- Suitable for application in interior, in exterior, on walls and floors.

**YIELD**
Up to 350 linear metres of sealant

**PACKAGING**
750 ml

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