



ULTRACARE CARE & MAINTENANCE - EXTERNAL PORCELAIN

Keeping your external porcelain clean
is simple with Mapei



UltraCare Multicleaner



DESCRIPTION A concentrated neutral cleaner suitable for the everyday cleaning of both treated and untreated surfaces.

When used in different dilutions it is suitable for gently cleaning surfaces such as porcelain and ceramic tiles, stone and concrete, in an efficient and delicate way. For acid sensitive products, such as polished natural stone, it is also the solution for removing cementitious residues after grouting.

MAIN FEATURES



- KEY POINTS**
- Highly concentrated (to be diluted)
 - Dries without streaks
 - Suitable for treated and untreated surfaces
 - Perfect for regular maintenance on external porcelain to keep clean and maintain any anti-slip properties
 - CO₂ fully offset product

YIELD
Up to 1500 m² (with a dilution 1:200)

PACKAGING
1l and 5l



UltraCare Keranet



DESCRIPTION A concentrated acid cleaner suitable for use on porcelain, ceramic and all acid resistant surfaces. It is very effective at removing cementitious residues that may remain on the surface after grouting.

It is a buffered acid solution that does not emit fumes, making it safe for both the applicator and the environment.

MAIN FEATURES



- KEY POINTS**
- Highly effective at removing cementitious grout residues and installation dirt
 - Dilution with water can be altered according to the level of contamination to be removed
 - Suitable for use on all acid resistant materials
 - The ideal product to remove cementitious residues after grouting external porcelain
 - CO₂ fully offset product

YIELD
Depending on dilution, level of dirt and type of surface

PACKAGING
1l and 5l



UltraCare HD Cleaner



DESCRIPTION An effective alkaline cleaner that will remove stubborn organic dirt and grease from many surfaces to deep clean and prepare surfaces for restoration or re-treatment.

Dilution can be altered depending on the task being undertaken.

MAIN FEATURES



- KEY POINTS**
- Highly effective degreaser
 - Highly efficient deep cleaner for extra-ordinary maintenance
 - Perfect to clean surfaces for tile-on-tile installations
 - Ideal to remove residues left behind from "brush in" resin based grouts
 - CO₂ fully offset product

YIELD
Over 200 m² depending on dilution, level of dirt and type of surface

PACKAGING
1l and 5l



UltraCare Acid Cleaner



DESCRIPTION A concentrated acid cleaner that is suitable for use on porcelain, ceramic and all acid resistant surfaces.

Perfect for removing cementitious grout residues that may be left behind after grouting. It can be used in different dilutions and as it also contains a detergent this is a truly multi-purpose cleaner.

MAIN FEATURES



- KEY POINTS**
- Highly effective at removing cementitious grout residues from porcelain, ceramic and acid resistant surfaces
 - Does not emit fumes
 - Removes lime-scale, rust and efflorescence
 - Dilute 1:5 - 1:10
 - The ideal product to remove cementitious residues after grouting external porcelain
 - CO₂ fully offset product

YIELD
Depending on dilution, level of dirt and type of surface

PACKAGING
1l and 5l



UltraCare Grout Cleaner



DESCRIPTION Ready to use concentrated cleaner, suitable for use on cementitious and epoxy grouts.

High performing concentrated alkaline cleaning detergent for cleaning grouts on both walls and floors, both interior and exterior. Suitable for use on all installations of porcelain tiles, ceramics, terracotta, brick, glass mosaics, engineered and natural stone, encaustic tiles, provided that the surface is not polished and has not been treated with a wax.

YIELD
Over 800 linear metres of surface depending on type of surface, level of dirt and size of the grouts

PACKAGING
750 ml



MAIN FEATURES



- KEY POINTS**
- Efficient and deep cleaning both on epoxy and cementitious grouts
 - Ideal to clean grout joints on external porcelain
 - CO₂ fully offset product

UltraCare Rust Remover

DESCRIPTION Fast acting, acid free, highly viscous cleaner for the removal of rust stains.

The gradual reaction of the product, makes it possible to easily define the actual contact time needed for the removal of both surface and deep rust stains. Once in contact with rust the clear solution reacts and turns purple. This colour change is an indication for the removal of the product.

YIELD
up to 5 m²/l depending on consistency and depth of stains.

PACKAGING
125 ml bottles



MAIN FEATURES



- KEY POINTS**
- Suitable for acid-sensitive materials (such as limestone, including polished)
 - The product's thick consistency allows to reduce waste
 - Quick application
 - Removes rust in depth

UltraCare System



Q. How do I remove rust stains from my external porcelain tiles?

A. Apply undiluted **UltraCare Keranet** or **UltraCare Acid Cleaner** onto the area wetted with water, covering the stain and leave for 5 minutes, work over the stain and remove the solution and rinse with clean water. The **NEW UltraCare Rust Remover** can also be used on porcelain to remove rust stains, but is specifically formulated for use on acid sensitive natural stones, such as marbles and limestones.

Q. How do I remove grease and oil stains from my external porcelain around my BBQ area?

A. Apply **UltraCare HD Cleaner**, diluted 1:5, leave for 5 minutes and then work over the stain. Remove the solution and rinse with clean water. **NEW UltraCare Stain Remover** is also brilliant for removing oil stains from porous natural stone and other porous materials and can also be used on porcelain.

Q. How do I remove organic dirt, moss and algae that may have built up over the winter months?

A. Dilute **UltraCare HD Cleaner** 1:5 in water and apply to the porcelain. Leave on the surface for at least 5 minutes and then use a brush to work over the surface. Remove the solution and rinse with plenty of clean water.

RUST STAIN BEFORE TREATMENT



RUST STAIN AFTER TREATMENT



CO₂ fully offset products

The products marked with this logo are part of the CO₂ Fully Offset in the Entire Life Cycle line of products. CO₂ emissions measured throughout the life cycle of products from the Zero line in 2024 using Life Cycle Assessment (LCA) methodology, verified and certified with EPDs, have been offset through the acquisition of certified carbon credits in support of forestry protection projects. A commitment to the planet, to people and to biodiversity. For more details on how emissions are calculated and on climate mitigation projects financed through certified carbon credits, visit the webpage zero.mapei.com.

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