

MAPEI FAR EAST PTE. LTD.

SINGAPORE OFFICE 28, Tuas West Road - Singapore 638383 TEL: +65 68623488 mapei.com/SG - mapei@mapei.com.sg

8 December 2023

Dear Sir/Madam,

RE: 2023 YEAR-END PHYSICAL STOCK-TAKE - SUPPLY & DELIVERY **SERVICE DISRUPTIONS**

Please be informed that we will be conducting our Year-end stock-take on 22 December 2023 (Friday). Please be advised that we will not be able to carry out any delivery and there shall be no stock movement on this day. Please also take note that our office will be closed on 25 December 2023 for the Christmas Holiday.

In this regard, we would appreciate if you could kindly take note of the following details for this period.

- a) The last day for deliveries Thursday, 21-Dec-23 for orders received by Wednesday 20-Dec-23 before 4pm (subject to stock and transport availability)
- b) The last day for self-collection Thursday, 21-Dec-23 @ 3pm for orders received by Thursday, 21-Dec-23 before 12 noon (subject to stock availability)
- c) Normal deliveries and own collections resume on Tuesday, 26-Dec-2023.

Please help us plan and meet your requirements over the period by contacting your respective MAPEI representative in advance to discuss your order and delivery needs.

We would appreciate if you could also contact our office or sales representative to confirm receipt of your orders via email (customerservice@mapei.com.sg).

Yours sincerely,

On behalf of the Management of

MAPEI FAR EAST PTE LTD