







As a registered *Mapeheat* Pro Installer, you will receive in-depth training that includes:

- · An overall understanding of floor-heating applications.
- · How to install Mapeheat products.
- Best practices and tips for floor-heating installation.

Be the first to discover new products and innovations. Plus, have the opportunity to further expand your professional expertise and add to your credentials.

The *Mapeheat* Pro Installer program will recognize you as a dedicated installer who is trained to the highest industry standards in the installation of electric floor heating. Your accreditation is a reassurance to homeowners that they are hiring a true professional who has received best-in-class training for *Mapeheat* products.

BENEFITS OF MEMBERSHIP

- · Become MAPEI-accredited
- · Obtain added exclusive benefits
- \cdot Have your company listed on the MAPEI Website in "Find a Pro Installer" search tool
- Take advantage of promotions and discounts
- · Attend exclusive events and trainings



WHO IS THIS TRAINING FOR

Tile installers and floor-covering installers who wish to learn how to install MAPEI flooring products. Note: Electrical training will not be provided.

WHAT TO EXPECT IN THE TRAINING

Online training session (about 1 hour) or a practical hands-on session (about 2 hours) in a friendly atmosphere, covering:

- · Overview of all Mapeheat floor-heating systems
- · Installation demonstration and best practices
- · Testing and warranty requirements
- · Sales techniques



HOW TO SIGN UP FOR TRAINING

E-mail us at <u>TServicesCA@mapei.com</u> or call us at 1-800-361-9309 to request *Mapeheat* Pro Installer training.



ONCE YOU'VE COMPLETED TRAINING

- 1. You will receive your Mapeheat Pro Installer number.
- 2. You will be listed at www.mapei.com/ca/mapeheat as a Mapeheat Pro Installer.
- 3. You qualify for enhanced warranty protection on all your floor-heating installations.
- 4. You can take advantage of promotions and more for becoming a *Mapeheat* Pro Installer.







GAIN THE EXCLUSIVE RIGHT TO OFFER ADDED WARRANTY COVERAGE

We believe in the superior quality of our products. That's why we offer a 25-year product warranty and lifetime system warranty on *Mapeheat* products. We also offer enhanced warranty protection for installations completed by *Mapeheat* Pro Installers.

Warranties must be registered at <u>www.mapeheatwarranties.com</u> within 30 days after floor-heating installations. You will be asked to include your new *Mapeheat* Pro Installer number. This guarantees your level of warranty coverage.

WHAT'S COVERED IN MY WARRANTY?

	Mapeheat Pro Installer	Non <i>Mapeheat</i> Pro Installer
25-year warranty (cable, mat, membrane)	MAPEI will repair or replace defective item	MAPEI will repair or replace defective item
Y E A R warrant	Allowance for flooring material and labor costs	No allowance for flooring material or labor costs
Lifetime system warranty* (cable, membrane)	MAPEI will repair or replace defective item	MAPEI will repair or replace defective item
Lifetim System Warran	and labor costs	No allowance for flooring material or labor costs

^{*}A system warranty applies only where select MAPEI products are used for each application in the design specification. Eligible MAPEI products are listed in the Mapeheat lifetime system warranty document at www.mapeheatwarranties.com.

Note that nVent NUHEAT Certified Pro Installers qualify to offer warranty coverage equal to that of *Mapeheat* Pro Installers. Also, *Mapeheat* thermostats receive a 3-year product warranty.



MAPEI Inc. Main Office

2900 Francis-Hughes Avenue Laval, QC, H7L 3J5 (450) 662-1212

Technical Services

1-800-361-9309 (Canada)

Customer Service

1-800-42-MAPEI (1-800-426-2734)

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