

# Concrete Restoration Systems

1-Year Product Limited Warranty

**MAPEI's Best-Backed<sup>SM</sup> Warranty Program**

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1-800-42-MAPEI (1-800-426-2734)  
[www.mapei.ca](http://www.mapei.ca)



Print this warranty, check the box of each product purchased, attach proof of purchase and keep these documents in your files for future reference.

All products or pairings of products shown must be installed according to the "Product Literature."

<b>Patching and Skimcoating Compounds</b> <ul style="list-style-type: none"> <li>▶ Mapecem® Quickpatch</li> <li>▶ Tilt Finish™</li> </ul>	<b>Primer for Decorative Toppings</b> <ul style="list-style-type: none"> <li>▶ Primer SN™ (with sand broadcast)</li> </ul>	<b>Decorative Toppings</b> <ul style="list-style-type: none"> <li>▶ Ultraplan® M20 Plus (as a topping but neither decorative nor polished; refer to Technical Data Sheet for specific installation instructions)</li> <li>▶ Ultratop®</li> <li>▶ Ultratop PC</li> <li>▶ Ultratop SP</li> </ul>
<b>Sealants and Joint Fillers</b> <ul style="list-style-type: none"> <li>▶ Mapeflex® EMC-1</li> <li>▶ Mapeflex Joint Filler EP 90/50</li> <li>▶ Mapeflex Joint Filler PO 95/100</li> <li>▶ Mapeflex P2 NS</li> <li>▶ Mapeflex P2 SL</li> </ul>	<b>Concrete Repair Mortars</b> <ul style="list-style-type: none"> <li>▶ Mapecem® 100</li> <li>▶ Mapecem 102</li> <li>▶ Mapecem 202</li> <li>▶ Planitop® 11</li> <li>▶ Planitop 11 SCC</li> <li>▶ Planitop 12 SR</li> <li>▶ Planitop 13</li> <li>▶ Planitop 15</li> <li>▶ Planitop 18</li> <li>▶ Planitop 18 ES</li> <li>▶ Planitop 18 TG</li> <li>▶ Planitop 21</li> <li>▶ Planitop 23</li> <li>▶ Planitop 25</li> <li>▶ Planitop 200</li> <li>▶ Planitop FD</li> <li>▶ Planitop Shotcrete</li> <li>▶ Planitop X</li> <li>▶ Planitop XS</li> <li>▶ Topcem™ Premix</li> <li>▶ Topcem Pronto</li> </ul>	<b>Exterior Finishing Products</b> <ul style="list-style-type: none"> <li>▶ Concrete Renew™</li> <li>▶ Concrete Renew Fine</li> <li>▶ Planitop Basecoat</li> </ul>
<b>Admixtures</b> <ul style="list-style-type: none"> <li>▶ Mapecrete™ SRA</li> <li>▶ Planicrete® AC</li> <li>▶ Planicrete Accelerator</li> <li>▶ Planicrete UA</li> </ul>	<b>Densifiers</b> <ul style="list-style-type: none"> <li>▶ Mapecrete™ Hard FS</li> <li>▶ Mapecrete Hard LI</li> <li>▶ Mapecrete Hard SB</li> <li>▶ Mapecrete Hard SI</li> </ul>	<b>Construction Grouts</b> <ul style="list-style-type: none"> <li>▶ Planigrout® 350</li> <li>▶ Planigrout 712</li> <li>▶ Planigrout 728</li> <li>▶ Planigrout 740</li> <li>▶ Planigrout 755</li> </ul>



<b>Waterproofing Products</b> <ul style="list-style-type: none"> <li>▶ Idrostop™</li> <li>▶ Mapeband™ TPE</li> <li>▶ Mapelastic®</li> <li>▶ Mapetex™ Sel</li> <li>▶ Planiseal® 88</li> <li>▶ Planiseal 288</li> <li>▶ Planiseal Plug</li> <li>▶ Resfoam® HB 45</li> <li>▶ Resfoam HBA 45</li> <li>▶ Resfoam HBA 75</li> <li>▶ Resfoam HL 35</li> <li>▶ Resfoam PF</li> <li>▶ Resfoam SS 75</li> </ul>	<b>Epoxy Adhesives</b> <ul style="list-style-type: none"> <li>▶ Epojet™</li> <li>▶ Epojet LV</li> <li>▶ Planibond® AE</li> <li>▶ Planibond AE Fast</li> <li>▶ Planibond EBA</li> <li>▶ Planibond SBA</li> </ul>	<b>Corrosion Protection Products</b> <ul style="list-style-type: none"> <li>▶ Mapefer™ 1K</li> <li>▶ Mapeshield™ CI 100</li> <li>▶ Mapeshield CI 110</li> <li>▶ Mapeshield I</li> <li>▶ Planibond 3C</li> </ul>
<b>Coatings and Sealers</b> <ul style="list-style-type: none"> <li>▶ Elastocolor® Coat</li> <li>▶ Elastocolor Flex</li> <li>▶ Elastocolor Primer AR</li> <li>▶ Elastocolor Primer WB</li> <li>▶ Elastocolor Texture</li> <li>▶ Mapecoat™ Deck T</li> <li>▶ Mapecrete Protector FF</li> <li>▶ Mapefloor™ Finish 415 NA</li> <li>▶ Mapefloor Finish 450</li> <li>▶ Mapefloor PU 400 FC</li> <li>▶ Planiseal LVB</li> <li>▶ Planiseal Traffic Coat</li> <li>▶ Planiseal Traffic Coat FS</li> <li>▶ Planiseal WR</li> <li>▶ Planiseal WR 40</li> <li>▶ Planiseal WR 100</li> <li>▶ Primer SN™</li> <li>▶ Primer SN Fast</li> </ul>	<b>Cure and Seals</b> <ul style="list-style-type: none"> <li>▶ Mapecrete Film</li> <li>▶ Mapecure™ DR</li> <li>▶ Mapecure UV WB</li> </ul>	<b>Fiber-Reinforced Polymer Composites</b> <ul style="list-style-type: none"> <li>▶ Carboplate® E 170</li> <li>▶ Maperod® C</li> <li>▶ MapeWrap® 11</li> <li>▶ MapeWrap 12</li> <li>▶ MapeWrap 21</li> <li>▶ MapeWrap 31</li> <li>▶ MapeWrap 31 Slow-Set</li> <li>▶ MapeWrap C Bi-Ax</li> <li>▶ MapeWrap C Uni-Ax 300</li> <li>▶ MapeWrap C Uni-Ax 600</li> <li>▶ MapeWrap G Uni-Ax</li> <li>▶ MapeWrap Primer 1</li> </ul>
<b>Moisture-Control Product</b> <ul style="list-style-type: none"> <li>▶ Planiseal MB</li> </ul>		

## WARRANTY COVERAGE:

MAPEI Inc. ("MAPEI"), subject to the terms and conditions set forth below, warrants that our product will be free from manufacturing defects and will not fail under normal usage for the applicable warranty period stated in the warranty length table set forth below ("Warranty Length Table"), when the product purchased is used within its shelf life and according to (a) the technical data sheets and other written materials issued by MAPEI for the product (collectively, the "Product Literature") and (b) governmental regulations, codes and standard industry practices. It is the sole responsibility of the installer, as a condition of warranty coverage, to first determine the suitability and compatibility of our products for the user's intended use.

## EXCLUSIONS FROM WARRANTY COVERAGE:

The following are specifically excluded from coverage under this warranty: structural failure, inadequate subflooring, or improper subfloor preparation; damages caused by Acts of God, including, but not limited to hurricane, flooding, earthquake or other types of natural disaster, or as a result of unforeseen circumstances; acts of negligence, or product misuse or abuse; failure to comply with our Product Literature, applicable building codes and regulations, and standard industry practices; variations of color, shade or texture from those shown on samples, product packaging or any other marketing materials; changes in color due to exposure to sunlight and age; subfloor moisture or water damage; normal wear and tear resulting from usage and cracking due to structural movement, excessive deflection or other failure of the substrate. It is expressly understood that your purchase of our product acknowledges that MAPEI is not responsible or liable for determining the suitability or compatibility of our product for the user's intended purpose.

## YOUR LEGAL RIGHTS:

This constitutes the entire warranty for the MAPEI products or systems of products purchased. To the extent permitted by law, all other warranties, whether express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are excluded. Any implied warranties arising by operation of law are limited in duration to the term of this warranty. All other remedies including, but not limited to, direct, indirect, special, incidental or consequential damages, or for lost profits or business interruption losses are excluded under any circumstances. Yet, some provinces may not allow limitations on implied warranties, so the above limitation may not apply to you. The present warranty shall be governed by the laws of Canada and the laws of the province in which the aforesaid MAPEI products or systems of products were purchased. No implied warranty can be modified by any course of dealing, course of performance or usage of trade. This warranty gives you specific legal rights and you may also have other rights which vary from province to province. No representation, promise, affirmation or statement by any employee or agent of MAPEI will be enforceable against MAPEI unless it is specifically included in this warranty. This warranty shall commence on the date of installation of the MAPEI products or systems of products and shall end as specified in this warranty; is limited to the original purchaser and is non-transferable; and applies only to purchases within Canada of MAPEI products or systems of products made on or after May 5, 2022.

## FILING A CLAIM:

To file a claim under this warranty, you must contact MAPEI, in writing, within fifteen (15) days of your knowledge of the alleged manufacturing defect in our product or system of products, at MAPEI Inc., Attn: Technical Services Department, 2900 Francis Hughes, Laval, Quebec, Canada H7L 3J5. Proof of purchase of the alleged defective product or system of products must be submitted with any notice of claim. MAPEI has the right to physically inspect the job installation site, perform testing and obtain samples from that job installation and of the product or system of products used in that installation where the alleged warranty claim occurred before MAPEI determines the validity of your claim. MAPEI may engage independent third parties to perform such inspection, testing and taking samples as aforesaid. At all times, the claimant hereunder shall provide MAPEI and any of its representatives, with full access to the owner of the site. Your claim must be received and evaluated by MAPEI before any repair work is performed; otherwise, this warranty will be null and void.

## YOUR EXCLUSIVE REMEDY:

If your claim is valid under this warranty and our product is proven defective within the respective warranty period stated in this warranty, you will receive, as your sole remedy and at MAPEI's own option: (a) replacement product for only that specific portion of the original installation requiring replacement, or (b) payment of an amount for the purchase price of the original product proven to be defective. Due to conditions beyond the control of MAPEI (e.g., color and shade availability, discontinuation, normal wear and tear), MAPEI cannot guarantee or warrant an exact match to the product used in the original installation.

**All products shown must be installed according to their Technical Data Sheets.**

**Technical Services Support Center**  
**1-800-361-9309**