

# High-performance systems with built-in confidence



# The industry's best products are the **“Best-Backed”**

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In all of the market segments it serves, MAPEI produces the industry's most innovative, highest-quality products. Through considerable investment in research and development, MAPEI focuses on fast-track construction projects, reducing installation costs and maximizing product performance, while keeping its environmental commitment at the forefront.

Through more than 80 years of technological leadership and state-of-the-art production techniques, MAPEI has developed a rock-solid reputation and earned the trust of its customers. MAPEI reinforces that dependability with the Best-Backed<sup>SM</sup> warranty program in the industry.

## **Why does MAPEI have the best-backed warranties in the business?**

- MAPEI offers the industry's best warranty terms.
- MAPEI warranties cover the most comprehensive group of products in the industry.
- Qualifying for warranties is simple because of easy-to-understand requirements.
- The program offers contractors the freedom to choose which products make up the warranted system.
- Easy-to-access details are always available at [www.mapei.com](http://www.mapei.com).





# A warranty for every need

## Product warranties

MAPEI backs the high quality of its products with individual warranties for each product.

## System warranties

MAPEI system warranties provide enhanced coverage, including replacement product and reimbursement of associated replacement costs.

When considering a system warranty, the customer and the MAPEI representative should review the MAPEI products applicable for each category of the installation – such as surface preparation, waterproofing, mortars and grouts.

For any installation exceeding 10,000 square feet (929 m<sup>2</sup>), contact MAPEI's Technical Services Department to confirm system recommendations.

## Special circumstance warranties

Commercial and residential contractors may contact their distributor to locate the appropriate MAPEI sales representative, who will secure a project warranty when it is a required contract document.

MAPEI's Best-Backed warranties have been carefully designed to give optimum warranty coverage for each MAPEI product and for product groups used as systems. They assure customers that MAPEI stands behind its products. Plus, they promote confidence in the installation for the ultimate customer – the property owner.

**For details about MAPEI's Best-Backed Warranty Program, call 1-800-42-MAPEI (1-800-426-2734). To locate your nearest MAPEI distributor, visit [www.mapei.com](http://www.mapei.com).**





MAPEI USA  
MAPEI Canada

#### MAPEI Headquarters of North America

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Deerfield Beach, Florida 33442  
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(954) 246-8888

#### Technical Services

1-800-992-6273 (U.S. and Puerto Rico)  
1-800-361-9309 (Canada)

#### Customer Service

1-800-42-MAPEI (1-800-426-2734)

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**TILE & STONE** INSTALLATION SYSTEMS

**FLOOR COVERING** INSTALLATION SYSTEMS

PRODUCTS FOR **WOOD FLOORING**

**CONCRETE RESTORATION** SYSTEMS

PRODUCTS FOR **STRUCTURAL STRENGTHENING**

**WATERPROOFING** SYSTEMS

PRODUCTS FOR **UNDERGROUND CONSTRUCTION**

**CEMENT ADDITIVES**

PRODUCTS FOR **SPORTS FLOORING**

PRODUCTS FOR THE **MARINE INDUSTRY**

**ADMIXTURES** FOR **CONCRETE**

**CEMENTITIOUS** AND **RESIN FLOORING** SYSTEMS

